Daphne.Duke

249527 2012-17745

From:

Jocelyn.Boyd

Sent:

Monday, March 17, 2014 1:49 PM

To:

Deborah. Easterling; Daphne. Duke; Tricia. DeSanty

Cc:

charles.terreni@terrenilaw.com; selliott@elliottlaw.us; Nelson, Jeff

Subject:

FW: TEGA CAY WATER PROBLEMS

From: Ateaka Wiley

Sent: Monday, March 17, 2014 1:22 PM

To: Jocelyn.Boyd

Subject: TEGA CAY WATER PROBLEMS

Last week Utilities Inc. sent a truck out to clean and saw through tree root balls which had grown through the pipes. They were in front of the house next door to me and they apparently sawed through a tree root ball which caused the sewerage water and "dangerous sewer fumes" to run over into my bathroom. It took all day to get rid of the fumes and I had to clean up the mess in my bathroom.

It seems logical to me that FOR YEARS IF THEY HAVE SAWED TO CUT UP THE TREE ROOT BALLS that the TREE ROOTS MUST HAVE GROWN THROUGH THE PIPES...SEWERAGE MUST BE LEAKING AROUND WHERE THE TREE ROOTS BROKE THROUGH THE PIPES...AND...MUST BE LEAKING OUT INTO OUR YARDS! It would seem to me that a RESPONSIBLE ACTION TO FIX THIS PROBLEM...is that THE PIPES SHOULD HAVE BEEN REPLACED AT THE TIME OF DISCOVERY AND IS NEGLIGENCE ON THE PART OF UTILITIES, INC.

Please HOLD UTILITIES, INC. RESPONSIBLE and assist the citizens of Tega Cay in a practical, equitable, honorable REIMBURSEMENT resolution to restore ownership to the City of Tega Cay.

Thank you very much for your help,

Ateaka Wiley

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